### WHAT DO I DO AFTER A VANPOOL ACCIDENT?



# 1. Safety First

- If the car accident is minor, **move vehicles out of traffic** to a safe place.
- Shift into park, **turn off your vehicle**, and turn on the hazard lights.
- Use cones, warning triangles, or flares for **added safety**, if you have them.

## 2. Get Help

- Check for injuries; call an ambulance when in doubt.
- **Call the police**, even if the accident is minor. A police report can be invaluable to the claim process and help establish who's at fault.

#### 3. Collect Information

- Gather information from others involved in the accident.
  - o Drivers and passengers: names and contact information.
  - Vehicle descriptions (make, model, year).
  - o Driver's license numbers License plate numbers.
  - o Insurance companies and policy numbers.
  - o Eyewitnesses: names and contact information.
  - Accident scene location and/or address.
  - o Police officer's name and badge number.
- Take photos of all vehicles involved and the accident scene, if it is safe to do so.
- Do not sign any document unless it's for the police or your insurance agent.
- Be polite, but don't tell anyone the accident was your fault, even if you think it was.

# 4. File a Claim with UTA

- As soon as possible call UTA's Vanpool Maintenance Supervisor (801) 512-5665
- Fill out the Accident/Incident Reporting Form found on UTA's Vanpool website and email to utarideshare@rideuta.com within 24 hours (https://rideuta.com/Services/Vanpool/My-Vanpool-Account/Vanpool-Safety)